

PeerVet – Terms of Use for Learners

Effective Date: 16 August 2025

Last Updated: 16 August 2025

These Terms of Use (“Terms”) govern your purchase and use of courses, resources, and other digital content (“Courses”) provided through the PeerVet platform (“we,” “our,” “us”). By purchasing or accessing any Course on PeerVet, you agree to these Terms.

1. Nature of Our Content

- PeerVet provides online learning as digital content under UK law.
 - Courses are hosted on our platform and may be created by independent instructors (“Creators”). Responsibility for the accuracy and quality of Course materials rests with the Creator.
 - Unless explicitly stated, Courses are not accredited or formally recognised by external awarding bodies. Learners remain responsible for ensuring that any Course meets their professional CPD requirements.
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2. Right to Cancel & Refunds

- Under the Consumer Contracts Regulations 2013, you normally have 14 days to cancel an online purchase.
 - Important: By choosing to access a Course immediately after purchase, you waive your right to cancel. You will be asked to confirm this at checkout.
 - Once access has started, refunds are not available unless:
 - The Course is defective or not as described; or
 - Refunds are otherwise required by law under the Consumer Rights Act 2015.
 - To request a refund in these limited circumstances, contact us at support@peervet.co.uk
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3. Payments & Pricing

- Full payment must be received before access to a Course is granted.

- Prices are displayed in GBP unless otherwise stated.
 - Promotions, discounts, or bundles may be offered from time to time and are subject to change without notice.
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4. Licence to Use

- Purchase of a Course grants you a personal, non-exclusive, non-transferable licence to access and use the Course for your own learning.
 - You may not:
 - Share your login or account details with others;
 - Copy, download, reproduce, or distribute Course content;
 - Circumvent access controls or attempt to replicate the platform.
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5. Intellectual Property

- All Courses and related materials are protected by copyright, trademark, and other intellectual property rights.
 - Ownership remains with the Creator and/or PeerVet.
 - Use of materials is strictly limited to what is permitted under these Terms.
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6. Learner Accounts

- You must provide accurate information when creating a PeerVet account.
 - You are responsible for keeping your login details secure.
 - You may not use another person's account without permission.
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7. Acceptable Use

You agree not to:

- Use the platform for unlawful purposes;
- Upload or transmit viruses, malware, or harmful code;

- Harass, abuse, or harm other users or Creators;
 - Attempt to copy, scrape, or resell the platform or its content.
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8. Professional Boundaries & Use of Content

- Courses provided on PeerVet are for educational purposes only. They are not a substitute for professional qualifications, training, or regulatory compliance.
 - Learners must only apply knowledge and skills gained through PeerVet within the limits of their professional role, training, and competence.
 - Nothing on PeerVet authorises you to carry out acts restricted by law, including (but not limited to) those covered by the Veterinary Surgeons Act 1966, unless you are properly qualified and legally entitled to do so.
 - PeerVet accepts no responsibility for misuse of content outside lawful or professional boundaries.
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9. Technology Requirements

- You are responsible for ensuring you have suitable internet access, devices, and software to access Courses.
 - We are not liable if you cannot access content due to your own technical setup.
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10. Duration of Access

- Unless otherwise stated on the Course description, purchase grants you access to the Course for 12 months.
 - PeerVet reserves the right to update or withdraw content, provided reasonable notice is given where possible.
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11. User-Generated Content

- Some Courses may include discussion forums or interactive areas. You remain solely responsible for any content you submit.
- You must not post unlawful, offensive, or misleading content.

- We reserve the right to moderate, remove, or restrict user contributions.
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12. Third-Party Links & Content

- Courses may include links to third-party websites or resources.
 - PeerVet is not responsible for the content, availability, or accuracy of third-party resources.
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13. Data & Privacy

- Your personal data will be handled in accordance with our Privacy Policy <https://peervet.co.uk/policies-legal-information/>
 - By using PeerVet, you consent to the collection and use of your data as outlined in that policy.
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14. Termination of Access

- We may suspend or terminate your access to PeerVet if you:
 - Breach these Terms;
 - Misuse the platform; or
 - Act in a way that could harm other users, Creators, or PeerVet.
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15. Disclaimers

- PeerVet and its Creators do not guarantee that completing a Course will result in specific outcomes (such as professional qualifications, career opportunities, or regulatory approvals).
 - Courses are for educational purposes only and do not replace professional training, licensing, or advice.
 - PeerVet is not responsible for the actions or content of independent Creators.
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16. Limitation of Liability

- To the fullest extent permitted by law, PeerVet shall not be liable for indirect, incidental, or consequential damages arising from your use of the platform or Courses.
 - Nothing in these Terms limits your statutory rights.
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17. Changes to Terms

- We may update these Terms from time to time. Updates will be published on our website, and continued use of PeerVet after changes means you accept the revised Terms.
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18. Governing Law & Jurisdiction

- These Terms are governed by the laws of England and Wales.
 - Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.
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19. Contact Us

If you have questions about these Terms, please contact us at support@peervet.co.uk